

WinCare, Inc.

PO Box 7276 Rocky Mount, NC 27804 800-850-0483

Supplier Standards

The products and/or services provided to you by WinCare, Inc. are subject to the supplier standards contained in the Federal regulations shown at 42 Code of Federal Regulations Section 424.57(c). These standards concern business professional and operational matters (e.g. honoring warranties and hours of operation). The full text of these standards can be obtained at <http://www.ecfr.gov>. Upon request we will furnish you a written copy of the standards.

Home Safety Instructions

Electric

- Client/caregiver should never reset, bypass, or cover alarms and be sure alarms are not covered up when the device is carried in a bag.
- Use approved surge protectors rather than extension cords when possible.
- Do not stretch electrical cords across walkways to avoid a tripping hazard.
- Arrange furniture so that outlets may be used without an extension cord.
- Do not set furniture on top of electrical cords. The cord could become damaged and create potential fire and shock hazards.
- Do not run electrical cords under carpeting as it may cause a fire.
- Do not overload outlets.
- Call 800-850-0483 to inform WinCare if injury occurs due to our equipment or services.

Fire

- Smoke detector batteries should be checked monthly; if none are present contact your local fire department.

Floors

- Remove loose carpeting or throw rugs that slide.
- Secure rugs and runners by attaching double-faced carpet tape or rubber matting to the underside.
- Make sure there are no bulges in floor coverings.

Falls

- Check the stairwell to make sure handrails are secure.
- Make sure the lighting in the stairwell is adequate to clearly see the outline of the stairs.
- Ensure that all stairwells and walking space is free of clutter.
- If you do fall, be prepared to call for help, take phone with you while walking or keep the telephone with emergency numbers on a very low table or stool.
- Even if you do not seek medical attention at the time of your fall, be sure to report the fall to your medical provider to evaluate the cause of your fall. It could be related to a medical condition or medication.